

# CUSTOMER ORDER AGREEMENT ("COA") - 41806

<b>Requested Due Date:</b>	2023-04-19
<b>Main Phone:</b>	
<b>Porting:</b>	PORT REQUESTED
<b>Installation:</b>	CUSTOMER

<b>Order Date:</b>	2023-04-24
<b>Order Type:</b>	NEWSITE
<b>Term (Months):</b>	36
<b>Provider:</b>	SimpleVoIP, LLC
<b>Customer:</b>	Picasso
<b>Additional Terms:</b>	
<b>Ship Speed:</b>	UPS Ground
<b>Shipping Cost (est.):</b>	

<b>Service Address:</b>	<b>Shipping Address:</b>
<b>Picasso 001 - Picasso</b> 000 TBD TBD, MI 00000 US	<b>Picasso 001 - Picasso</b> 000 TBD TBD, MI 00000 US

<b>Primary Contact:</b>	<b>Billing Contact:</b>
Barry-Alan MacRae bmacrae@prgmichigan.com	

# Order Items

Pricing is valid for 14 days.

Item	Quantity	1 Time	Monthly
<b>Monthly Services</b>			
<b>Service Plan:</b> Enterprise License	4	\$0.00	\$25.00
<b>Service Plan:</b> Essential License	1	\$0.00	\$12.50
<b>Feature:</b> eFax	1	\$0.00	\$12.00
<b>One Time Fees</b>			
<b>Handset:</b> Grandstream HT812	1	\$49.00	\$0.00
<b>Handset:</b> Yealink T53W Phone	6	\$149.00	\$0.00
<b>Setup:</b> Full Service Account Setup, 6+ devices	1	\$199.00	\$0.00
<b>Total (Purchase)</b>		<b>\$1,142.00</b>	<b>\$124.50</b>

## Acceptance

The Customer Order Agreement ("COA") hereby incorporates and is subject to the terms and conditions located at <https://support.simplevoip.com/hc/en-us/articles/360056923954-SimpleVoIP-Terms-of-Service>.

Actual taxes, shipping and handling will be applied as items ship. Estimated taxes and fees vary by service location and can be estimated between 10-20%, including 911 Recovery Fees and Regulatory Recovery Fees. Services will begin billing and term will commence on the earliest of 1) the day hardware is plugged in, or 2) 30 days after hardware delivery, or 3) 30 days after service is provisioned if no hardware is shipped.

**Additional fees:** Shipping (actual), Staging/Handling: \$25 per shipment for new locations, \$10 per items for replacements. Porting (\$15 for the 1st number, \$3 per additional number on a location account).